

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Request for Information – Landscape Analysis to Leverage Novel Technologies for Chronic Disease Management for Aging Underserved Populations

AGENCY: Office of the Assistant Secretary for Health, Office of the Secretary, Department of Health and Human Services.

ACTION: Request for information.

SUMMARY: The Office of the Assistant Secretary for Health (OASH) in the Department of Health and Human Services, in partnership with other federal agencies, seeks to gain a more comprehensive understanding from health systems, community based organizations, academic institutions, non-federal government agencies, innovators, entrepreneurs, non-profit organizations, and other relevant stakeholders regarding innovative solutions to chronic disease management leveraging novel technologies (e.g., artificial intelligence (AI), biosensors, apps, remote monitoring, 5G) to optimize compliance with evidence-based standards of care in disease states that cause significant morbidity and mortality in aging populations in underserved areas (e.g., low income, Medicaid-eligible, rural). OASH will review information collected in this request for information (RFI) to better inform federal government priorities and programs. We also seek to identify opportunities to strengthen the U.S. healthcare system, as a whole, through public-private partnerships in data sharing, comprehensive analytics including AI, and other potential mechanisms. OASH welcomes public feedback related to how these questions should be addressed and/or potential solutions. The set of questions is available in the SUPPLEMENTARY INFORMATION section below.

DATES: To be assured consideration, comments must be received at the email address provided below, no later than midnight Eastern Time (ET) on December 22, 2020.

ADDRESSES: Individuals are encouraged to submit responses electronically to OASHcomments@hhs.gov. Please indicate "RFI RESPONSE" in the subject line of your email.

Submissions received after the deadline will not be reviewed. Responses to this notice are not offers and cannot be accepted by the federal government to form a binding contract or issue a grant. Respond concisely and in plain language. You may use any structure or layout that presents your information well. You may respond to some or all of our questions, and you can suggest other factors or relevant questions. You may also include links to online material or interactive presentations. Clearly mark any proprietary information, and place it in its own section or file. Your response will become government property, and we may publish some of its non-proprietary content.

FOR FURTHER INFORMATION CONTACT: Dr. Leith States, Chief Medical Officer, Office of the Assistant Secretary for Health (202) 260-2873.

SUPPLEMENTARY INFORMATION:

Background

The Office of the Assistant Secretary for Health—in partnership with Division of Cardiovascular Sciences, National Heart, Lung, and Blood Institute, National Institutes of Health;

Administration for Community Living; Agency for Healthcare Quality and Research; United States Department of Agriculture; Federal Communications Commission; and the White House Office of Science and Technology Policy—is interested in resources that enhance quality of life for aging populations by enabling access to emerging technologies and access to healthcare services. The COVID-19 response has disrupted access to routine and emergency healthcare services in many, if not most, communities. It is estimated that 41 percent of U.S. adults delayed or avoided medical care due to concerns over COVID-19 transmission.\(^1\) At the same time, the pandemic resulted in a strain on the country's public health and healthcare infrastructure. The populations affected most by this pandemic are those that experienced inequities in healthcare at baseline. These inequities are widely understood to be driven in part by upstream predictors

 $^{^1\} Available\ at:\ https://www.cdc.gov/mmwr/volumes/69/wr/mm6936a4.htm\#T1_down.$

identified as the social determinants of health (SDOH)—conditions in the environment in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks.²

Related to these social risk factors, the biological risk factors most closely associated with increased risk for COVID-19 include age (65 years and older) and chronic diseases (e.g., cancer, chronic kidney disease, Alzheimer's disease and related dementias, chronic obstructive pulmonary disease, heart disease and stroke, diabetes, and obesity). Underscoring the vulnerability of older adults, the highest rates of hospitalization and death from COVID-19 are in the older adult population. In fact, eight in ten COVID-19-related deaths reported in the United States have been among adults 65 and older.³ This situation is exacerbated in rural communities, for example which, compared to urban areas, are characterized by a higher percentage of older adults, higher rates of all-cause mortality, and lower density of healthcare infrastructure.^{4,5} The pandemic's further exacerbation of inequities in healthcare delivery introduces the opportunity to identify, develop, deploy and evaluate innovative technological approaches to chronic disease management, as well as the opportunity to mitigate any introduction of biases that could increase disparities in healthcare when applying such innovative approaches. Technological advances (e.g., artificial intelligence (AI) driven solutions) have great potential to improve health outcomes in the aging population, particularly for those in underserved areas (e.g., low income, Medicaid-eligible, rural) by empowering patients and facilitating integrated healthcare delivery. Leveraging data and applying technologies to improve health for aging populations in underserved areas is of interest. These include, for example, advancing data availability from health systems (e.g., claims data, electronic health records, surveillance data, etc.), applying AI

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² Available at: https://www.healthypeople.gov/2020/topics-objectives/topic/social-determinants-of-health.

³ Available at: https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/older-adults.html.

⁴ Available at: https://www.shepscenter.unc.edu/wp-content/uploads/dlm_uploads/2017/05/Snapshot2017.pdf.

⁵ Available at: https://www.shepscenter.unc.edu/wp-content/uploads/dlm_uploads/2017/08/Regional-Differences-in-Urban-and-Rural-Mortality-Trends.pdf.

to inform behavior change through remote patient monitoring, and assessing risk to then apply appropriate preventive/acute care—all to mitigate excess morbidity and mortality from chronic diseases. The federal government has taken some action to demonstrate this interest. For example, the Collaborative Aging (in Place) Research Using Technology (CART) project, a joint effort between the Veterans Health Administration and the National Institutes of Health, was launched to support future applications of AI and machine learning to improve health and healthcare delivery through systematic evaluation of technologies that enable older adults to remain independent. These efforts align with the National Artificial Intelligence Research and Development Strategic Plan, an interagency product released in 2019, which lays out eight strategic priority areas for federal investment in AI research and development. The utility of these technologies requires access to patient monitoring technologies and the data infrastructure to support analytics and transmission to integrated care teams (e.g., primary care, subspecialty care, nursing, pharmacy, social work, assisted living providers) that can effectively leverage signals that emerge within this system. To better inform the direction of federal efforts, OASH and its partners seek information about complementary technological activities by identifying common themes (e.g., barriers, opportunities, gaps), highlighting innovative solutions to chronic disease management, and enhancing the potential for joint public-private activities to serve aging populations in underserved areas focusing on the imperative to understand and capitalize on opportunities to develop, operationalize, and scale innovations in healthcare and delivery at the individual and population levels for aging Americans.

Scope and Assumptions

• The purpose of this RFI is to gain a more comprehensive understanding of how health systems, community based organizations, academic institutions, non-federal government agencies, innovators, entrepreneurs, non-profit organizations, industry and other relevant stakeholders are approaching innovative efforts around chronic disease management (e.g.,

heart failure, hypertension, chronic lower respiratory disorders, cognitive impairment) for aging populations in underserved areas (e.g., rural) by leveraging technology-driven solutions (e.g., AI), including those designed to optimally utilize future 5G infrastructure.

- Responses may span the continuum of care including but not limited to detection, prevention (e.g., falls risk reduction), education, lifestyle modification and behavior change (e.g., diet, exercise), treatment and rehabilitation of disease.
- We are interested in novel approaches and associated frameworks for collecting data confirming efficacy and/or effectiveness of technology solutions with demonstrated improvements in one or more of the following measures: patient outcomes, access, safety, quality, cost, and value.
- If responses refer to proposed or ongoing projects, the following information should be
 included: description, rationale, study design, data sources (to include
 harmonization/cleaning of data), funding organization(s), outcomes of interest, and how such
 an approach would avoid increasing disparities in care.
- Responses may include implications for scaling an intervention to broader population levels and other settings.
- The definition of "AI-driven solution", for the purposes of this RFI, should be interpreted broadly. We seek an understanding of innovative activities across the spectrum of care in underserved settings for older adults.
- This RFI also seeks to identify opportunities to strengthen the U.S. healthcare system through public-private partnerships. The RFI seeks to identify organizations that would be interested in discussing the form and function of such collaborations.

Topics

A. Barriers and Opportunities for Technology-Driven Solutions

- 1. What barriers (e.g., privacy concerns, other clinician and patient barriers) and opportunities are most relevant for bringing technology-driven solutions to aging populations in underserved areas?
- 2. What federal policies currently limit the capacity to deploy and scale technology-driven solutions for aging populations?
- **3.** What new federal policies could facilitate the success of technology-driven solutions for aging populations?
- **4.** What are the ways in which technology-driven solutions are manifested (e.g., software platforms, wearables, robotics, etc.) and how is the integrity of data collected ensured (e.g., fidelity, and accuracy of data)?
- 5. How will training data sets be established and implemented to drive effective technology solutions that improve chronic disease outcomes for aging populations in rural areas?
- **6.** How will AI solutions be validated? What metrics will be used to evaluate the effectiveness of AI/machine learning algorithms?
- 7. How will healthcare team and patient trust in technology solutions be addressed? How will legal and ethical issues be addressed for technology solutions designed for improving chronic disease outcomes?
- **8.** How will bias and variance be addressed in machine learning algorithms for this application? How will supervised versus unsupervised learning be used to develop inferences and patterns from data sources? What will be the challenges and proposed solutions for data cleansing and transformation?
- **9.** Will AI deep learning and neural networks approaches and solutions be appropriate and used for chronic disease improvement for aging populations?
- 10. What are the per-person-costs of technology-driven solutions in the context of this RFI?
- B. Key Indicators & Data Sources of Technology-Driven Chronic Disease Management

- 1. What key indicators or data sets will be used to perform measure outcomes (e.g., racial, ethnic, gender, and socioeconomic disparities)?
- 2. What existing methods, data sources, and analytic approaches are being used to assess and monitor technology-driven solutions (e.g., AI) in healthcare systems?
- **3.** What selected health conditions should be addressed as priority conditions to assess technology-driven capacity to influence access, timeliness, and quality of healthcare treatment and preventive services to aging populations living in rural areas?

C. Examples of Health Promotion using Technology-Driven Solutions

- 1. Describe novel technology-driven approaches (e.g., AI) that may prevent the onset, progression, or escalation of chronic disease states in patients who have decreased frequency of health system interaction during the COVID-19 pandemic, such as aging Americans living in rural areas.
- 2. Outline programs leveraging novel technology-driven approaches that may prevent increases in morbidity and mortality due to deferred care for acute medical conditions (e.g., exacerbation of heart failure, decompensated lower respiratory tract disease).
- **3.** What is the established evidence or evaluation supporting proposed benefits, and the evaluation of potential harms of AI-driven solutions such as increased racial bias?

D. Public-Private Partnerships

- 1. Provide ideas of the form and function of a public-private partnership model to leverage the adoption of technology-driven solutions to improve outcomes for at-risk populations such as aging Americans living in rural areas.
- **2.** What organizations, groups, and/or, associations should HHS engage as part of such a collaborative effort?

HHS encourages all potentially interested parties—individuals, associations, governmental, non-governmental organizations, academic institutions, and private sector entities—to respond. To

facilitate review of the responses, please reference the question category and number in your response.

Dated: November 10, 2020.

Brett P. Giroir,

ADM, U.S. Public Health Service.

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